

Invoice Date	Invoice Number
February 1, 2022	2539

Heart of the Valley Metropolitan Sewerage District  
801 Thilmany Road  
Kaukauna, WI 54130  
Attn: Brian Helminger

Billing Period: January 1, 2022 to: January 31, 2022  
Project ID: 22-400  
Project Name: HOVMSD FOG Control Program

# INVOICE

## January 2022

Combined Locks	(See Attached Summary)	\$ 60.00
Kimberly		\$ 87.00
Kaukauna		\$ 207.00
Little Chute		\$ 94.50
HOVMSD		\$ 63.00
<b>Expenses:</b>		
	<b>Amount Due</b>	<b>\$ 511.50</b>

**Stoeger & Associates, LLC**  
**January 2022**  
**Summary of Charges HOVMSD FOG Control Program**

**Combined Locks:**

Site Inspections, User Contacts. 0.5 hrs. @ \$54/hr.	\$ 27.00
Correspondence, Database Maintenance and Report Writing 0.5 hrs. @ \$54/hr.	27.00
Mileage 12 miles @ \$.50/mile	<u>6.00</u>
	<b>\$ 60.00</b>

**Kimberly:**

Site Inspections, User Contacts. 0.5 hrs. @ \$54/hr.	\$ 27.00
Correspondence, Database Maintenance and Report Writing 1.0 hrs. @\$54/hr.	54.00
Mileage 12 miles @ \$0.50/mile	<u>6.00</u>
	<b>\$ 87.00</b>

**Kaukauna:**

Site Inspections, User Contacts 2.0 hrs. @ \$54/hr.	\$ 108.00
Correspondence, Database Maintenance and Report Writing 1.5 hrs. \$54/hr.	81.00
Mileage 36 Miles @ \$0.50/mile	<u>18.00</u>
	<b>\$ 207.00</b>

**Little Chute:**

Site Inspections, User Contacts 0.0 hrs. @ \$54/hr.	\$ 0.00
Correspondence, Database Maintenance and Report Writing 1.75 hrs. @ \$54/hr.	94.50
Mileage 0 miles @ \$0.50/mile	<u>0.00</u>
	<b>\$ 94.50</b>

**HOVMSD:**

Correspondence/ Meetings 1 Hrs. @ \$54/hr.	\$ 54.00
Mileage 18 miles @ \$0.50/mile	<u>9.00</u>
	<b>\$ 63.00</b>

# Stoeger & Associates, LLC

## HOVMSD FOG Control Program Update

January 2022

### Overview

Our efforts this month focused on attempting to educate Sanimax as to the wisdom of working with us on supplying cleaning information for sites within the service area. We started by utilizing their email system to send a blanket message to their corporate office in Canada with a plea to have a local salesperson call us back. A week of crickets brought the realization that no call was forthcoming so, we got creative and called their Wisconsin office under the pretense of being a customer. This got our foot into the door and we were passed up the sales ladder until we finally got someone with the authority to say they will not share any customer data with a third party. Not ready to admit defeat, we had several of our users (Qdoba, St Paul Home, Pizza Hut) put in requests that actually gave permission for Sanimax to copy us on their email notifications. We were again told that they would not honor any such requests. The excuses ranged from confidentiality issues to the more plausible, "if for you then for everyone." We informed them that, until we could work out an arrangement that allowed us to verify grease trap cleanings (as we do with every other vendor working in the service area) we could not include them on our preferred vendor list. More importantly, we have educated the dischargers with chronic paperwork issues that there are vendors out there that will take care of their notification requirements. Sanimax is not concerned if HOVMSD is unhappy but may take notice if some of their larger chains begin to have issues with their unwillingness to work with the FOG Programs that are now being implemented throughout the State. We shall see.

**Darboy Sanitary District:** Qdoba came through with a contact name to get information submittals placed more quickly. It doesn't solve the issue with Sanimax but it will shorten the information distribution time from months to weeks. The A&W Restaurant is back in compliance although the manager and his grease trap pumper seem to be in the middle of some disagreement. A total of 4 reminder letters are required and 2 site visits will be conducted.

**Village of Combined Locks:** There were no significant issues, related to the FOG Control Program, in January. Two reminder letters are required and no site visits will need be conducted`.

**Village of Kimberly:** The grease trap at Il Bar Coffeehouse and Bistro was installed in mid-January. No reminder letters are required and 1 site visit will be conducted.

**Village of Little Chute:** There were no issues, related to the FOG Control Program in January. Three reminder letters are required and 2 site visits will be conducted.

**City of Kaukauna:** All issues within the City were related to Sanimax and the submittal of documents. A total of 5 reminder letters are required and 2 site visits will need to be conducted.

# **Darboy Joint Sanitary District #1 Grease Trap Inspections Summary Report January 31, 2022**

## **Summary of Site Visits & Correspondence**

**Uno's, Red Robin, Stoneyard, SALT , China Garden, Mac's/Pizza Ranch, Thai Sushi, Ban Vinai, Walmart and Novo Grande:** On or around January 6, 2022, the grease traps or downstream manholes for all of the above-named locations were checked. With the exception of Stoneyard, all of the grease traps or manholes were in good condition. The Stoneyard is currently closed and for sale and the trap would need to be cleaned prior to any resumption in operations.

**A&W:** Over the course of the month, we spoke with the general manager of the A&W Store and the contractor that cleans his grease trap. The manager said his contractor failed to show up and the contractor said the manager called and cancelled service. Once both realized we were in contact with both parties, their differences were resolved and the trap was cleaned.

**Qdoba:** The manager at Qdoba finally received their cleaning documents from Sanimax. Her corporate managers put in a request with Sanimax to have us copied on their cleaning slips. Sanimax denied their request.

**Island Sushi:** During our cross-connection inspection visit, we discovered that Island Sushi has reopened under limited hours and their grease trap had been cleaned in anticipation of our inspection. They are now compliant.

## **Reminder Letters to Send:**

Arby's  
Chipotle  
Noodles & Company  
Walmart

## **Site Visits**

Festival Foods  
Pick N Save

## **Periodic Grease Trap & Lateral Inspections**

Mohnens Family Restaurant

Asian Garden

China Garden

Mac's Macaroni and Cheese

Red Robin

Walmart, Thai Sushi and Japanese Steakhouse

Kimberly High School

Stoneyard

Unos

Little Chicago

Panda Express

Festival Foods

Dunkin Donuts

Starbucks

Panera Bread

# **City of Kaukauna**

## **Grease Trap Inspections Summary Report**

### **January 31, 2022**

#### **Summary of Site Visits & Correspondence**

**Pagoni's Pizza:** On January 20, 2022, we talked to the manager at Pagonis and explained that they were late in their trap cleaning. She said she would pass the information on to the owner and he would get right back to us. To date, we have not heard back.

**St Paul Home:** St. Paul Home welcomed a new environmental manager, who submitted a request to Sanimax to copy us on all their grease trap cleaning documents. Sanimax responded back that they do not copy third parties on their emails.

**Arby's:** On January 25, 2022, we met with the manager at Arby's. To get the most recent cleaning documentation, they have to contact corporate, who has to contact Sanimax, who sends corporate a list of all the Arby's cleaned in Wisconsin. This list then needs to be sent to the local store and then forwarded to us. That hasn't happened yet but, we did find a previous submittal from the Darboy Arby's, which lists the Kaukauna site as recently cleaned.

#### **Reminder Letters to Send:**

Calmes Pub  
Kindred Hearts Assisted Living  
Skyview Club  
Sticky Fingers  
Subway

#### **Site Visits**

Kaukauna Family Restaurant  
Pagoni's Pizza

### **Periodic Grease Trap and Lateral Inspections**

As part of the City's continued maintenance and inspection of the sanitary sewer system, we recommend that the downstream manholes from the Commercial business areas be periodically inspected.

Crooks Ave Commercial District South End of City  
2<sup>nd</sup> and 3<sup>rd</sup> Street Commercial District  
Wisconsin Ave Commercial District

# **Village of Kimberly Grease Trap Inspections Summary Report January 31, 2022**

## **Summary of Site Visits & Correspondence**

**Butch's Pizza:** On January 6, 2022, we met with the manager of Butch's Pizza to discuss their past due trap cleaning. We were told the trap is still self-cleaned twice per month and the person who had contacted us after each cleaning had moved on. They have now assigned a new person to do their reporting.

**iL Bar Coffeehouse and Bistro:** On January 26, 2022, we received a text from Keith Peterson Plumbing stating that the grease trap at iL Bar had been installed on January 18<sup>th</sup>. We will assign them an annual cleaning schedule and review that frequency after their first cleaning.

## **Reminder Letters to Send**

China Gate  
Mom and Pop's Bakery

## **Site Visits**

No Reminder Letters are Required.

**X**

## **Sub-Basins Identified for Further Inspection**

Downstream of Tanner's Bar and Grill  
Downstream of mini-mall containing Dominos and Chocolate and Coffee  
Downstream of McDonalds, Liberty Hall and Hilton Garden Inn.  
Downstream of Kwik Trip and mini-mall with Floors by Roberts.  
Kimberly Ave near Chefo's and Mom and Pop's Bakery  
Shopko Mall and Pho Papa  
Downstream of Marty's Place  
Downstream of Kimberly Assisted Living



**Village of Little Chute  
Grease Trap Inspections Summary Report  
January 31, 2022**

**Summary of Site Visits & Correspondence**

**There were no significant issues, related to the FOG Control Program, in January.**

**Reminder Letters to Send**

Heiting Place  
Landreman's  
Hollanders

**Site Visits**

China Moon  
Larry's markets

As part of the Village's continued maintenance and inspection of the sanitary sewer system, we recommend that the downstream manholes from the following businesses areas be periodically inspected.

Freedom Road Commercial Areas  
Main Street Downtown Area  
Washington Street-North Ave Area  
Main Street near Sanitarium Road

# **Village of Combined Locks Grease Trap Inspections Summary Report January 31, 2022**

## **Summary of Site Visits & Correspondence**

**Kamp's Bar:** On January 6, 2022, we visited Kamp's Bar and the owner was not in. We talked to the assistant manager about getting the documents from their most current trap cleaning. The owner called us back a few days later and we discovered that the local cleaning contractor did not include Combined Locks businesses on their monthly reports to us. That has been changed.

## **Reminder Letters to Send:**

No Reminder Letters are required.

## **Site Visits**

No Site Visits are required.

## **Periodic Grease Trap & Lateral Inspections:**

As part of the Village's continued maintenance and inspection of the sanitary sewer system, we recommend that the downstream manhole from the following businesses be periodically inspected.

The Lox Club  
Chico's Family Restaurant  
Kamp's Bar  
Mill Town Still and Grill