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November 1, 2020	2454
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Heart of the Valley Metropolitan Sewerage District
 801 Thilmany Road
 Kaukauna, WI 54130
 Attn: Brian Helminger

Billing Period: October 1, 2020 To: October 31, 2020
 Project ID: 20-400
 Project Name: HOVMSD FOG Control Program

INVOICE

October 2020

Combined Locks	(See Attached Summary)	\$ 65.00
Kimberly		\$ 83.00
Kaukauna		\$ 121.00
Little Chute		\$ 78.00
HOVMSD		\$ 0.00
Expenses:		
	Amount Due	\$ 347.00

Stoeger & Associates, LLC
October 2020
Summary of Charges HOVMSD FOG Control Program

Combined Locks:

Site Inspections, User Contacts. 0.5 hrs. @ \$52/hr.	\$ 26.00
Correspondence, Database Maintenance and Report Writing 0.75 hrs. @ \$52/hr.	39.00
Mileage 0 miles @ \$.50/mile	<u>0.00</u>
	\$ 65.00

Kimberly:

Site Inspections, User Contacts. 0.75 hrs. @ \$52/hr.	\$ 39.00
Correspondence, Database Maintenance and Report Writing 0.75 hrs. @ \$52/hr.	39.00
Mileage 10 miles @ \$0.50/mile	<u>5.00</u>
	\$ 83.00

Kaukauna:

Site Inspections, User Contacts 0.5 hrs. @ \$52/hr.	\$ 26.00
Correspondence, Database Maintenance and Report Writing 1.75 hrs. @ \$52/hr.	91.00
Mileage 8 Miles @ \$0.50/mile	<u>4.00</u>
	\$ 121.00

Little Chute:

Site Inspections, User Contacts 0.5 hrs. @ \$52/hr.	\$ 26.00
Correspondence, Database Maintenance and Report Writing 1.0 hrs. @ \$52/hr.	52.00
Mileage 0 miles @ \$0.50/mile	<u>0.00</u>
	\$ 78.00

HOVMSD:

Correspondence/ Meetings 0 Hrs. @ \$52/hr.	\$ 0.00
Mileage 0 miles @ \$0.50/mile	<u>0.00</u>
	\$ 0.00

Stoeger & Associates, LLC

HOVMSD FOG Control Program Update

October 2020

Overview by Community

Darboy Sanitary District: We have had issues with management at both Qdoba and Little Chicago in regards to fulfilling promises to have their grease traps cleaned and documents submitted. We have given both businesses until the middle of November to get back into compliance. Festival Foods has been identified as the source of the large rags that are trapped on the splitter between the two siphon lines. We are working with them to find and eliminate the source of the rags in their store. A total of 2 reminder letters are required and 5 site visits will be conducted.

Village of Combined Locks: There were no significant issues, related to the FOG Control Program, in October. Two reminder letters are required and 1 site visit will need to be conducted.

Village of Kimberly: We talked to the owners at Pho Papa and Savor about the timely cleaning of their grease traps and were promised that they would be more vigilant going forward. A total of 3 reminder letters are required and 3 site visits will be conducted.

Village of Little Chute: There were no significant issues, related to the FOG Control Program, in October. A total of 3 reminders letter are required and no site visits will be conducted.

City of Kaukauna: Pizza Hut has finally come through with their cleaning documents. The issue centered on poor communication between Pizza Hut Corporate and Sanimax and Sanimax's unwillingness to work directly with HOVMSD. More research is required regarding both Cake Anatomy and The Mariner to determine at what level of business they are operating at and how that will relate to the FOG Control Program. Cake Anatomy seems to be working to increase their business, at a time when they indicated they were closing and The Marine does not seem to hold regular business hours and could be closed permanently. More investigation will be needed. A total of 7 reminder letters are required and 4 site visits will be conducted.

Darboy Joint Sanitary District #1

Grease Trap Inspections Summary Report

October 31, 2020

Summary of Site Visits & Correspondence

Uno's, Red Robin, Stoneyard, Little Chicago, China Garden, Mac's/Pizza Ranch, Thai Sushi, Ban Vinai, Walmart and Novo Grande: On or around October 8, 2020, the grease traps or downstream manholes for all of the above named locations were checked. All of the grease traps or manholes were in good condition.

Little Chicago: On October 30, 2020, we stopped by Little Chicago and talked to the manager about their cleaning schedule. He indicated that he was unaware of the grease trap or if it was ever cleaned and deferred any questions to the owner. We gave him the information on the FOG Control Program and set a deadline of November 15th for some action plan to be presented us.

Festival foods: On October 22, 2020, we met with the assistant manager at Festival Foods to discuss their past due grease trap cleaning and the results of our investigation that pinpointed their facility as the source of the large rags that were found at the siphon. During a walkthrough of the store, several dispensers were noted in which paper towels, similar to the ones found at the siphon, could be dispensed in 3-4' lengths. The manager indicated that he would investigate to see how the towels were ending up in the sanitary sewer and remove the dispensers, if necessary. Later in the day, he forwarded a copy of the latest Sanimax grease trap cleaning sheet.

Qdoba: On October 30, 2020, we talked to the store manager at Qdoba to inform her that the general manger had not sent over the requested cleaning documents, as he had promised in September. She indicated that she would look into that personally and get us an answer the first week in November. .

Reminder Letters to Send:

Kids Kingdom
Subway

Site Visits

Agropur
Little Chicago
Mac's Macaroni
Pick N Save
Qdoba

Periodic Grease Trap & Lateral Inspections

Mohnens Family Restaurant
Asian Garden
China Garden
Mac's Macaroni and Cheese
Novo Grande/El Azteca
Pizza Ranch
Red Robin
Walmart, Thai Sushi and Japanese Steakhouse
Kimberly High School
Stoneyard
Unos
Little Chicago
Panda Express
Festival Foods
Dunkin Donuts

Village of Combined Locks Grease Trap Inspections Summary Report October 31, 2020

Summary of Site Visits & Correspondence

There were no significant issues, related to the FOG Control Program, in October.

Reminder Letters to Send:

Kamp's
St. Paul's Church

Site Visits

Milltown Still and Grill

Periodic Grease Trap & Lateral Inspections:

As part of the Village's continues maintenance and inspection of the sanitary sewer system, we recommend that the downstream manhole from the following businesses be periodically inspected.

The Lox Club
Chico's Family Restaurant
Kamp's Bar
Mill Town Still and Grill

Village of Kimberly Grease Trap Inspections Summary Report October 31, 2020

Summary of Site Visits & Correspondence

Pho Papa: On October 30, 2020, we stopped by Pho Papa and talked to the owner about the FOG Control Program. We checked the outside grease trap and found it in need of immediate cleaning. He indicated that he would schedule a cleaning contractor immediately.

Savor: On October 30, 2020, we stopped at Savor and talked to the restaurant owner. He indicated that he had forgotten to schedule his cleaning and would do so in early November.

Reminder Letters to Send:

Butch's Pizza
China Gate

Site Visits

Mr. Taco
Pho Papa
Savor

Sub-Basins Identified for Further Inspection

Downstream of Tanner's Bar and Grill
Downstream of mini-mall containing Dominos and Chocolate and Coffee
Downstream of McDonalds, Liberty Hall and Hilton Garden Inn.
Downstream of Kwik Trip and mini-mall with Floors by Roberts.
Kimberly Ave near Chefo's and Mom and Pop's Bakery
Shopko Mall and Yen's Buffet
Downstream of Marty's Place and Hitters
Downstream of Kimberly Assisted Living

Village of Little Chute Grease Trap Inspections Summary Report October 31, 2020

Summary of Site Visits & Correspondence

In October, we contacted Tom's Drive In, Hollanders, Culvers and their associated grease trap cleaning contractors by phone or email and were able to get the required information to get the three facilities back into compliance.

Reminder Letters to Send:

Bel Brands
Hawks nest
Subway

Site Visits

No Site Visits are required in November.

City of Kaukauna

Grease Trap Inspections Summary Report

October 31, 2020

Summary of Site Visits & Correspondence

Pizza Hut: We finally received the cleaning documentation from Pizza Hut. Sanimax would not send us the cleaning reports directly and it took several weeks to get them to the correct contact person at Pizza Hut, so they could forward them to us. We talked to Sanimax about working out a means of having them contact us directly to avoid such situations and they again refused to consider the option.

Quenchers: On October 30, 2020, we drove by the site and noted that the construction work is still ongoing. We will monitor the progress and arrange a site visit when the facility is ready to open.

Cake Anatomy: On October 30, 2020 we noted that the storefront contained advertising which would counter the assumption that the owner was downsizing or potentially closing. We will send out a reminder letter and ask for a site status.

The Mariner: On October 30, 2020, we stopped at the Mariner during their advertised business hours and found they were closed. At this time, the status of the facility is unknown.

Reminder Letters to Send:

1000 Islands
Bachelors
Benchwarmers
Cake Anatomy
K-Town
Johnny's Restaurant (Former Mateo's)
Subway

Site Visits

Arby's
Heirloom Kitchen Supply
Quenchers
The Mariner