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Heart of the Valley Metropolitan Sewerage District

Review and Update of Wage, Classification and Compensation Plan April 5, 2019



now joined with Springsted and Umbaugh

Baker Tilly Virchow Krause, LLP 380 Jackson Street, Suite 300 St. Paul, MN 55101 651.223.3000 651.223.3046 bakertilly.com

April 5, 2019

Mr. Brian Helminger, District Director Heart of the Valley Metropolitan Sewerage District Comp/Wage Review 801 Thilmany Road Kaukauna, WI54130

Dear Mr. Helminger:

Thank you for the opportunity to submit this proposal for the Heart of the Valley Metropolitan Sewerage District's (i.e. the "District" or "HOVMSD") review. Baker Tilly Virchow Krause, LLP (Baker Tilly) is one of the largest independent public sector advisory firms in the United States. For more than sixty years we have collaborated with entities large and small on a variety of initiatives including classification and compensation studies, community surveys, organizational improvement projects, strategic planning sessions and performance evaluation systems.

In accordance with the Heart of the Valley Metropolitan Sewerage District's (i.e. the "District") request for proposals, Baker Tilly Virchow Krause, LLP (Baker Tilly) is pleased to submit our qualifications to conduct a review and update of wage, classification and compensation plan and other related services.

Our firm has assisted numerous jurisdictions throughout the United States in addressing human resources and compensation issues, as well as performing specialized management studies. We have created an extensive management consulting services practice that provides in-depth study and analysis on a variety of management topics. Baker Tilly has the staff, capabilities and experience required for the study HOVMSD has outlined.

Baker Tilly has extensive experience providing comparable services to public sector agencies in Wisconsin. Baker Tilly's proposed consulting team has a successful track record working with local government (and other public-sector organizations) in Wisconsin on their classification and compensation needs. In the past five years alone, Springsted has completed almost thirty projects in Wisconsin.

Included in this proposal are the qualifications of our firm, a detailed scope of services, our study methodology and a list of client references. The project time frame is also provided, along with the resumes of our consulting team.

Very truly yours,

BAKER TILLY VIRCHOW KRAUSE, LLP

TL Cox Principal

P: 469.515.0646

Email: tl.cox@bakertilly.com

Julie Urell

Senior Manager P: 651.223.3041

Email: julie.urell@bakertilly.com

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This document contains confidential material that is proprietary to Baker Tilly Virchow Krause, LLP, and other related entities (collectively referred to herein as Baker Tilly). The materials, ideas, and concepts contained herein are to be used exclusively to evaluate the capabilities of Baker Tilly. The confidential information and ideas herein may not be disclosed to anyone outside parties and may not be used for purposes other than the evaluation of Baker Tilly's capabilities.



a. Statement of project understanding

Baker Tilly has reviewed the Scope of Services Requested within the Heart of the Valley Metropolitan Sewerage District's Request for Proposal and will conduct a wage comparability study and analysis for HOVMSD's approximately 8 positions and 11 total employees. Baker Tilly will assist HOVMSD in a high-level review of job descriptions and analysis of the current classification and compensation systems; conduct a wage comparability market survey; and make recommendations for wage scale adjustments and/or improvements to the existing system.

The services to be provided by Baker Tilly include:

Baker Tilly will review the recently updated position descriptions facilitated by the client and make high level recommendations for change, considering compliance aspects and any options available to consolidate classes. Baker Tilly will also recommend any changes in employment status with respect to FLSA classification.

Baker Tilly will review the existing compensation plan and wage history both at HOVMSD and with key comparables in order to make recommendations for potential compensation changes relative to present employment market conditions. Baker Tilly shall provide and/or recommend employee classification changes and adjustments to existing pay ranges as necessary, based on its review.

Baker Tilly will be responsible for conducting timely appeals on classification assignments should an appeal be brought forward by HOVMSD staff. Appeals are priced separately under Additional Work.

At completion, Baker Tilly will present its final report and recommendations directly to the Commission during a regularly scheduled evening Commission meeting. We understand HOVMSD desires this project to be completed for implementation prior to its 2020 budget deliberations. (September 2019).

The manner in which we approach a project takes into consideration two key variables: process credibility and outcome credibility. Process credibility is the realization to all involved - in particular the staff - that the methodology used is credible, reasonable and fair to all concerned. In addition, the information and communication must be transparent, honest and timely. Outcome credibility is the realization that the information and data used to develop the findings and conclusions is comprehensive, complete and applied consistently and appropriately without bias or preference to any particular person, persons or individual agenda. If these two objectives are realized, the recommendations, outcomes and future implementation are based on a strong foundation. This distinction is unique in our business and is a contributing factor to the strength of the Baker Tilly team. In the context of these credibility objectives, HOVMSD can be assured Baker Tilly's findings will represent a thorough and complete understanding of all positions.

Baker Tilly has been providing classification, compensation and benefits consulting services for approximately 25 years. During that time, we have developed significant and specialized expertise in performing classification and compensation studies consistent with the scope of services requested by the Heart of the Valley Metropolitan Sewerage District. Our clients range from those who have as few as five employees to those who have over 3,000 employees. We have completed hundreds of similar classification and compensation studies in the last five year period.

Baker Tilly works specifically for local government entities including sewerage districts, villages, cities, counties, towns, public agencies and some non-profit organizations. The project team for this study has significant experience working on similar projects throughout the United States. The lead consultant and Project Director for this study, Julie Urell, has been conducting comparable compensation studies for five years, leveraged by an HR leadership background spanning over 20 years. Julie and her colleagues bring practical, realistic and creative solutions to the challenges faced by public entities just like HOVMSD.

b. Firm information

About Baker Tilly

Baker Tilly is a nationally recognized firm with a long history of service to clients located throughout the country — and internationally. As a member of Baker Tilly International, the world's 10th largest accountancy and business advisory network, we are able to extend our reach through trusted relationships with firms located across the country and throughout the world.

Baker Tilly was founded in 1931 with one central objective: to use our industry specialization to help our clients improve their businesses. For more than 85 years, Baker Tilly has understood that our business demands absolute integrity, a belief in the value of trusted relationships and a willingness to collaborate with every client.









Key facts about Baker Tilly:

- Headquartered in Chicago and employing more than 1,400 throughout the Midwest
- Provides a wide range of accounting, tax, assurance and consulting services by more than 3,500 total staff members, including approximately 330 partners
- Ranked among the 15 largest accounting firms in the U.S.
- Serving clients with industry-focused teams

In early 2019, Baker Tilly expanded their public sector practice, joining with Springsted Incorporated (Springsted) and H.J. Umbaugh and Associates, Certified Public Accountants, LLP (Umbaugh). This combination has created one of the largest municipal advisory firms in the nation.

As an independent advisory firm, Springsted provided high quality, independent financial and management advisory services to public and non-profit organizations for more than 60 years. Springsted was one of the largest and longest established independent public sector advisory firms in the U.S. Springsted's staff has been advising their clients in organizational development for more than 30 years. The combination of Baker Tilly's and Springsted's compensation and benefits specialists has created a strong, experienced staff with direct experience in managing and leading local city and county governments. Our team of professionals brings practical, realistic and creative solutions to the challenges faced by public entities.

Our Compensation Consulting team is focused on position classification, compensation and performance evaluation. Our work is competitive, current, court tested and copyrighted to deliver pragmatic outcomes. Our Organizational Management focus ranges from executive recruitment, group facilitation, strategic planning, budget analysis, resource sharing and building collaborations to organizational improvement and efficiency studies.

Project contact and location

Julie Urell, Project Director 380 Jackson Street, Suite 300 Saint Paul, MN 55101

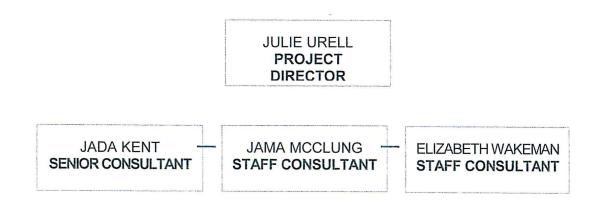
Office: 651.223.3041 Fax: 651.223.3002

Email: julie.urell@bakertilly.com

The Baker Tilly project team is designed specifically for the Heart of the Valley Metropolitan Sewerage District. This project team represents experienced professionals who will be working on this project. Our service team is selected to meet four very specific objectives for the District: 1) It represents the staff who will be directly responsible for your projects; 2) It provides a range of expertise to cover the range of service requirements; 3) It provides a national perspective of experience and institutional knowledge to achieve your future objectives; and 4) It represents the commitment to take personal and professional responsibility for the services and outcomes for the District of Heart of the Valley Metropolitan Sewerage District.

Organizational chart

Heart of the Valley Metropolitan Sewerage District



Team bios

Julie A. Urell, SPHR, SHRM-SCP Project Director



Julie Urell has served in vice president, director and consulting human resources roles for human capital consulting, not-for-profit, affordable housing and global manufacturing organizations. In these capacities, she has direct application experience as well as tactical and strategic insight across a variety of human resources functions. Areas of interest and specialization include employment practices and benefit/retirement plan development and compliance, human resource systems optimization and deployment and classification

and compensation systems. Julie holds a Master of Business Administration from the University of St. Thomas and a bachelor's degree in human resources management from the University of Iowa. She previously served as Board Director - Website Development for Leading Edge Human Resources Network (LEHRN), a regional HR information systems organization. She also is a certified Senior Professional, Human Resources with the Human Resource Certification Institute (HRCI) and is a Senior Certified Professional with the Society for Human Resource Management (SHRM).

Jada Kent Senior Consultant



(CCP) certificate.

Jada Kent is a Senior Consultant with a background in compensation and classification, organization management, executive recruitment and human resources management for the public sector. Previously, Jada served as a Project Manager for Springsted | Waters Executive Recruitment. Prior to joining Baker Tilly, she served as a Public Affairs Specialist for the U.S. Army and the Texas Air National Guard, respectively. Jada holds a Master of Public Administration and is in the process of completing a Certified Compensation Professional

Jama McClung Staff Consultant



Jama McClung joined the Human Capital Advisors Group supporting Mid-Atlantic executive recruitment work. Her specialty focus is classification and compensation studies, performance evaluations and benefits review. Jama has performed prior consulting support work as a Capital Project Assistant for healthcare IT financial system conversions and IT infrastructure upgrades and has served as a Public Finance Assistant supporting senior living and healthcare public finance bankers. She attended Glenville State College and is

currently completing course work towards a bachelor's degree in Business Administration.

Elizabeth Wakeman

Staff Consultant



Elizabeth Wakeman joined Baker Tilly's Human Capital Advisors Group in January 2018 as a Compensation Analyst. Her specialty focus is classification and compensation studies. Elizabeth has several years' experience in the private sector across a broad spectrum of organizations, including family-owned firms, third-party administrator firms and larger corporate organizations. She has held the titles of Benefits Administrator, Retirement Plan Administrator, and Payroll Specialist, and most recently, helped a private sector company

create its first formal classification and compensation system. Elizabeth holds a bachelor's Degree in business administration from the University of Wisconsin – River Falls.

Full Project Team Resumes can be found in Appendix I.

Why Baker Tilly is ideally suited to serve Heart of the Valley Metropolitan Sewerage District

There are a number of factors that set Baker Tilly apart from other consulting firms performing studies such as the proposed engagement for the Heart of the Valley Metropolitan Sewerage District.

- Baker Tilly is a leader in human resources consulting on both national and local levels.
 The proposed Baker Tilly consulting team has extensive expertise providing advisory
 services to organizations similar in size and complexity to HOVMSD. We have
 completed more than 190 compensation-related projects in the most recent 3-5 year
 period.
- Baker Tilly is one of the leading providers of compensation services to the public sector, specifically local government. In the past five (5) years, Baker Tilly has completed classification and compensation studies for public sector organizations in twenty-one (21) states. Our consultants have an in-depth understanding of current market trends and practices, and will leverage this knowledge to help guide Heart of the Valley Metropolitan Sewerage District in this engagement. We will move beyond the traditional role of a "consultant" and instead become a trusted collaborator to HOVMSD, its leadership and employees.
- In recent years, Baker Tilly has been very successful expanding our classification and compensation services, demonstrating to Heart of the Valley Metropolitan Sewerage District our capability and capacity to perform this work. Our managed growth can be attributed to many things. First, our ability and willingness to customize each project to our client's individual needs and concerns. Second, our recommended methodology is consistent and quantifiable, meaning it can be used with confidence anywhere. And, third, the 50+ year reputation that Baker Tilly has maintained uniquely qualifies us to serve as a sounding board for HOVMSD and its leadership team, enabling us to provide sound guidance and actionable recommendations, both through our national consulting presence as well as our time on the front lines of public sector service delivery.
- Baker Tilly has successfully worked with Districts across the United States on their classification and compensation needs. Effectively providing human resources services to public entities requires an in-depth knowledge of HOVMSD operations and jobs. Baker Tilly has proven time and time again that we are the foremost provider of classification and compensation services to HOVMSD governments, as is demonstrated in this proposal.

 Baker Tilly's SaaS-based secure online PAQ process (reflects our progressive, entrepreneurial business approach to compensation studies, offers paperless efficiencies and creates a more streamlined study experience for our clients.

References

The following references are for projects that Julie Urell, proposed Project Director for the Heart of the Valley Metropolitan Sewerage District engagement, recently completed.

The following references will attest to Baker Tilly's ability to leverage our proven classification and compensation methodologies, tailor them to fit specific needs and concerns, and provide actionable implementation plans that consider the current and future situation of our clients.

| | City of Cambridge, Minnesota | | | | | | |
|----------|------------------------------|--------------|----------------------------|--|--|--|--|
| Name | Linda Woulfe | Title | City Administrator | | | | |
| Phone | 763-552-3260 | Email | lwoulfe@ci.cambridge.mn.us | | | | |
| Services | Classification and C | Compensation | Study | | | | |

| | Grant County, Minnesota | | | | | | | | |
|----------|--|-------|--------------------------------|--|--|--|--|--|--|
| Name | Ashley Hokanson | Title | Human Resources Director | | | | | | |
| Phone | 218-685-8323 | Email | ashley.hokanson@co.grant.mn.us | | | | | | |
| Services | Services Employee Classification and Compensation Study & on-going HR Services | | | | | | | | |

| Story County, Iowa | | | | | | | |
|--------------------|--|-----------------|--------------------------|--|--|--|--|
| Name | Alissa Wignall | Title | Human Resources Director | | | | |
| Phone | hone 515-382-7204 Email awignall@storycountyiowa.gov | | | | | | |
| Services | Market Update; Cla | ssification and | d Compensation Study | | | | |

| | City of Delavan, Wisconsin | | | | | | | |
|--|---|-------|--------------------|--|--|--|--|--|
| Name | Denise Pieroni | Title | City Administrator | | | | | |
| Phone | 262-728-5585 Email cityadmin@ci.delavan.wi.us | | | | | | | |
| Services Classification and Compensation Study | | | | | | | | |

| | City of La Crosse, Wisconsin | | | | | | | |
|----------|------------------------------|-------|-------------------------------|--|--|--|--|--|
| Name | Wendy Oestreich | Title | Director of Human Resources | | | | | |
| Phone | 608-789-7574 | Email | oestreichw@cityoflacrosse.org | | | | | |
| Services | Pay and Class Study | | | | | | | |

| Yellow Medicine County, Minnesota | | | | | | | | |
|-----------------------------------|--|---------------------------------|-----------------------------|--|--|--|--|--|
| Name | Ashley Soine | Title | Human Resources Coordinator | | | | | |
| Phone | 320-564-5841 | Email ashley.soine@co.ym.mn.gov | | | | | | |
| Services | Market survey & Pay Plan Update; on-going HR Services (nearing completion) | | | | | | | |

There are a number of factors that set Baker Tilly apart from other consulting firms performing studies such as the proposed engagement for the Heart of the Valley Metropolitan Sewerage District.

Although we have included below a lengthy list of organizations for whom Baker Tilly has provided classification and compensation services, to simplify HOVMSD's evaluation process, we have augmented this list by including a brief narrative of select experience our staff provides, as well as a generalized list of outcomes consistent to our many custom compensation engagements.

- Evaluating the appropriateness of (and potentially consolidating) job titles:
 The assignment of job titles (including the potential for consolidation where warranted) is an integral part of each comprehensive classification and compensation study that Baker Tilly conducts.
- Analyzing extensive total compensation survey data: Baker Tilly has assigned to the HOVMSD project a consulting team with diverse public and private sector experience gathering and analyzing survey data. Working with a global SaaS information management and survey software company, as well as Baker Tilly analytical staff, Julie Urell has developed proprietary online business process efficiencies that are unique to compensation studies and enable a very favorable client experience.
- Providing detailed implementation cost estimates: Although discussed in greater detail below, Baker Tilly has the experience and capability to guide HOVMSD in the most effective implementation costing scenarios and to prepare highly complex financial models leveraging our staff's advanced-level Microsoft Excel skillset.
- Presenting compensation results: Baker Tilly's staff has broad experience interacting with employees at all levels in our client organizations. From executives primarily in office working environments to individual contributors in the field, we have successfully engaged employees to establish credibility in our methodology and results. Likewise, our staff has a distinct ability to present the results of compensation studies in such a way that elected officials from all walks of life can understand.

c. Project approach

Scope of services

Delineated on the following pages is the proposed project approach and study methodology. The scope of services, tasks and staffing necessary to complete this project successfully are discussed in subsequent sections of this proposal. The project approach was developed to include limited employee involvement and is subject to adjustment if it is determined that more employee involvement is necessary or desirable.

Project initiation data collection

The Baker Tilly Project Director will (virtually) meet with the designated District staff and appropriate officials to establish working relationships and to finalize a comprehensive work plan and timetable. All current classification and compensation data will be assembled and evaluated to determine the status of existing human resource management programs and to identify apparent challenges and opportunities.

The purposes of the meeting are to:

- Introduce the Project Director
- Discuss, in detail, the methodology to be used in conducting the study, the role of the consultant and the employees and the amount and type of employee participation
- Ascertain the major issues the District wants the study to address
- Review the project schedule and determine significant milestones
- Determine the frequency and content of status reports
- Discuss methods of communicating the status of the study to employees
- Discuss the expectations of the District for deliverables

Review of classifications and class descriptions

The consulting team will review lists of specific job titles as well as existing job descriptions in order to analyze the current classification structure and job description compliance with various state and federal laws. Consolidation of job classes will be considered as appropriate. The scope of this study does not include job evaluation.

A list will be prepared concerning the appropriate FLSA status of each job class.

Conduct a compensation survey

Baker Tilly will conduct a salary survey to compare District positions with analogous positions in other agencies and employers in the area labor market. External market comparisons for positions will be based on similar organizational structure, population, geographic location, job responsibilities, scope of authority, financial, socio-economic, growth, and other relevant factors. There may be different labor markets for different positions. Some positions may be recruited from the local area, while others may be recruited regionally and/or nationally. Baker Tilly will work with HOVMSD to determine the comparable agencies to be included in the survey and will work with the District to confirm all survey content prior to distribution. All HOVMSD positions will be surveyed.

Baker Tilly will use the data collected to recommend pay ranges for all job classifications for which market data exists; and will use available pay range data to develop recommended pay rates for each HOVMSD employee. Factors such as years of service, experience and more may be relevant to individual differences with the same job classification. Baker Tilly will work with HOVMSD to create a fair and equitable standard rationale that can be applied to staff range placement.

Executive summary

The executive summary will be a document that contains the following:

- Study methodology
- Discussion of the consulting team's findings, conclusions and recommendations regarding wage, salary and compensation levels of the District in relation to comparable public entities
- Recommended salary ranges for each position included in the study, for which market data exists

Project timeline

Baker Tilly takes pride in meeting its time commitments. The schedule to commence this project coincides with Baker Tilly's completion of other studies. This will ensure that the proposed staff members will be available to concentrate on this study. Baker Tilly is prepared to initiate the study within 3 weeks after receiving the official notice to proceed and will complete the study within 120 days of Project Initiation. A detailed project schedule is provided below.

There are factors that impact upon meeting the schedule that are beyond the consulting team's control. The proposed time frame is contingent upon a timely decision, the receipt of requested data, and the timely receipt of feedback and comments on the submitted preliminary data.

| Task | Month 1 | Month 2 | Month 3 | Month 4 |
|--|---------|---------|---------|---------|
| Project Initiation – Data Collection | | | | |
| Prepare/Distribute Survey; Evaluate Survey Data | | | | |
| Develop Executive Summary, Present to Commission | | | | |

d. Work plan | Level effort | Cost estimate

Professional fee

Baker Tilly will perform all the tasks delineated as described in this proposal for a professional fee not to exceed \$6,800. This fee includes approximately 11 employees who are classified in approximately 8 job classifications.

Project costs are itemized in the following schedule:

| Process Step | Hours | | | | |
|---|-------|--|--|--|--|
| Completion of Project Initiation Assumes: - One virtual (i.e. WebEx or similar technology) meeting with the Authority Project Liaison and appropriate leadership staff | | | | | |
| External Market Comparison – Wage & Salary Survey Assumes: Customized compensation survey with up to 11 benchmark job classes, to be distributed to a maximum of 15 comparable public and private sector peer employers Subscription-based private sector data resource included (ERI) Springsted will recommend modified placement of positions in HOVMSD's existing salary structures, or a recommended pay range per job class if there is no pay structure. Springsted will make recommendations for those positions where sufficient market data exists. | 22 | | | | |
| Presentation of Study Findings and Executive Summary Assumes: One electronic executive summary with attachments Includes compliance review and high-level recommendations for job description changes (if any) One virtual meeting/presentation to the District Board of Commissioners | 11 | | | | |
| Total Not-To-Exceed Professional Hours Estimate | 34 | | | | |

Out-of-pocket expenses

Baker Tilly would charge the Heart of the Valley Metropolitan Sewerage District, at cost, for actual out-of-pocket expenses. Out-of-pocket expenses include, but are not limited to, travel and sustenance, overnight or messenger deliveries, conference calling beyond our internal capabilities, photocopying and mailing costs. Direct out-of-pocket expenses are not expected to exceed \$150 for the project.

Additional work

Should the Heart of the Valley Metropolitan Sewerage District request and authorize additional work, we would invoice HOVMSD's at an agreed upon fee or our standard hourly fees. In addition, we would charge, at cost, for any related out-of-pocket expenses.

| Title | Hourly ate |
|--------------------------------|------------|
| Principal & Senior Officer | \$260 |
| Senior Professional Staff | \$215 |
| Professional Staff | \$160 |
| HR Analyst/Project Coordinator | \$100 |
| Associates | \$75 |

Additional work would include work outside the scope of services as agreed to including, but not limited to:

- Additional position descriptions/job classes
- Client and employee requested job class interviews/audits or appeals
- Job analysis or evaluation
- On-site meetings
- Additional reports
- Work related to a special request

Appendix I: Project team resumes

Julie A. Urell SPHR, SHRM-SCP

As a Senior Manager with the Human Capital Advisors Group, Julie provides project leadership, and consultancy in a number of services including compliance and policy, organizational management and compensation and classification plans. Her experience creates additional opportunities to assist clients in areas such as employee relations, complex investigations, Affirmative Action/EEO compliance, benefit plan design and HR technology efficiencies. Working with a global SaaS information management and survey software company, as well as Baker Tilly analytical staff, she has developed proprietary online business process efficiencies that are unique to compensation studies and enable a very favorable client experience. Prior to joining Baker Tilly, Julie directed human resources service delivery and diversity compliance for a 6,000-unit affordable housing provider, and has provided compliance and policy consulting services in the global corporate sector.

Since joining Baker Tilly in 2012, Julie has provided project and consulting services for clients in Minnesota, Kansas, Wisconsin, Illinois, New Jersey, North Carolina, North Dakota, Virginia and Missouri.

Education

University of St. Thomas, Saint Paul, Minnesota Master of Business Administration

University of Iowa, Iowa City, Iowa Bachelor of Business Administration - Management Sciences, Industrial Relations and Human Resources

Presentations

Performance Management: Inspiring Winners"

Professional Affiliations

- Society for Human Resource Management
- Human Resource Certification Institute
- Board of Directors, Leading Edge Human Resources Network affiliate of the International Association for Human Resource Information Management
- International Public Management Association in Human Resources (IPMA)

Professional Certifications

- Senior Professional, Human Resources HRCI
- Senior Certified Professional SHRM

Jada Kent Senior Consultant

Ms. Kent is a Senior Consultant in Baker Tilly's Human Capital Advisors group where she specializes in classification and compensation services. In this role, she partners with clients to develop quality compensation solutions by providing project leadership and analysis support to lead consultants.

Ms. Kent joined Baker Tilly in 2015 as an intern, providing project coordination and administrative support to the Springsted | Waters Executive Recruitment function, eventually taking on the role of Project Manager for the Dallas office. After many successful recruitments and organization management studies, Ms. Kent transferred to the Classification and Compensation division.

Prior to joining Baker Tilly, Ms. Kent served as an active duty Public Affairs Specialist for the U.S. Army. In this role, she was assigned as a journalist / photojournalist for the base newspaper and online media sources. Afterwards, Ms. Kent continued her military service as a Public Affairs Specialist for the Texas Air National Guard while she continued her education.

Education

University of Texas at Dallas Master of Public Administration

University of North Texas Bachelor of Arts in U.S. History/Political Science

Professional Certifications

Certified Compensation Professional (CCP) – in progress

Jama McClung Staff Consultant

Jama McClung joined Baker Tilly's Human Capital Advisors group in 2010 supporting Mid-Atlantic executive recruitment work. Her specialty focus is classification and compensation studies, performance evaluations and benefits review. Jama has performed prior consulting support work as a Capital Project Assistant for healthcare IT financial system conversions and IT infrastructure upgrades and has served as a Public Finance Assistant supporting senior living and healthcare public finance bankers.

Education

She attended Glenville State College and is currently completing course work towards a bachelor's degree in Business Administration.

Elizabeth Wakeman Staff Consultant

Elizabeth Wakeman is a Staff Consultant within Baker Tilly's Human Capital Advisors Group She has a background in private sector Human Resources administration. Prior to joining Baker Tilly, Elizabeth held various positions administering employee benefits, retirement plans, payroll, and compensation analysis where she assisted in market pricing jobs and salary structure development.

Education

University of Wisconsin, River Falls, Wisconsin Bachelor of Science in Business Administration

Appendix II: Previous client list

Following is a partial list of Baker Tilly's previous Human Capital studies.

| Year | Relevant Projects: 2015 – Prese Client | State | Project | Contact | Phone | Email | |
|------|--|-------|---------------------|----------------------|--------------|---------------------------------|--|
| 2015 | Amherst | VA | Pay & Class Study | Hobbs, Jack | 540-948-7500 | jhobbs@madisonco.virginia.gov | |
| 2015 | Appomattox River Water Auth | VA | Comp Study | Wichser, Robert | 804-590-1145 | rwichser@arwava.org | |
| 2015 | Cass Lake | MN | Comp Study | Uhrinak, Sue | 218-335-2238 | casslake@midconetwork.com | |
| 2015 | Chesap Bay Bridge Tunnel Dist Comm | VA | Salary Update Study | Holland, Jeffrey | 757-331-2960 | jholland@cbbt.com | |
| 2015 | Clarkfield | MN | Class & Comp Study | | | | |
| 2015 | Coweta County | GA | Class & Comp Study | Fouts, Michael | 770-254-2601 | mfouts@coweta.ga.us | |
| 2015 | Dinwiddie County | VA | Comp Study | Spain, Crystal | 804-469-4500 | cspain@dinwiddieva.us | |
| 2015 | Emporia | VA | Comp & Class Study | Thrower, Brian | 434-634-3332 | bthrower@ci.emporia.va.us | |
| 2015 | Franklin County | VA | External Comp Study | Barnes, Patricia | 540-483-6667 | pat.barnes@franklincountyva.org | |
| 2015 | Harris County | GA | Class & Comp Study | Lange, J. Harry | 706-628-7700 | langeci@mchsi.com | |
| 2015 | Independent School District No. 206 | MN | Salary Study | Peterson, Trevor | 320-762-2141 | tpeterson@alexandria.k12.mn.us | |
| 2015 | Kannapolis | NC | Class & Comp Study | Cline, Tina | 704-920-4302 | tcline@kannapolisnc.gov | |
| 2015 | La Crosse Public Library | WI | Class & Comp Study | Krieg-Sigman, Kelly | 608-789-7123 | kelly@lacrosselibrary.org | |
| 2015 | Lake Geneva | WI | Comp Study | Winkler, Daniel | 262-248-2311 | lgwater@genevaonline.com | |
| 2015 | Lake Worth | FL | Class & Comp Study | English, Germaine | 561-586-1632 | genglish@lakeworth.org | |
| 2015 | Le Sueur | MN | Comp Study | Doud, Zachary | 507-593-8315 | aem@cityoflesueur.com | |
| 2015 | Lee County | NC | External Comp Study | McGehee, Joyce | 919-718-4615 | jmcgehee@leecountync.gov | |
| 2015 | Little Falls | MN | Class Study | Kasella, Lori | 320-616-5500 | lkasella@cityoflittlefalls.com | |
| 2015 | Luray | VA | Comp Study | Hoke, Charles | 540-743-5511 | cmhoke@townofluray.com | |
| 2015 | Maple Lake | MN | Class & Comp Study | Yager, Lee Ann | 320-963-3611 | LYager@ci.maple-lake.mn.us | |
| 2015 | Maryville | TN | Class & Comp Study | Best, Teresa | 865-981-1307 | Tabest@maryville-tn.gov | |
| 2015 | Monroe | NC | Class & Comp Study | Chestnut Reed, Debra | 704-282-4540 | dreed@monroenc.org | |
| 2015 | Mukwonago | WI | Comp Study | Weidl, John | 262-363-6420 | jweidl@villageofmukwonago.com | |
| 2015 | New Ulm | MN | Comp Study | Zeidler, Carl | 507-359-8233 | carl.zeidler@ci.new-ulm.mn.us | |
| 2015 | Newnan | GA | Comp & Class Study | Phillips, Cleatus | 770-254-2358 | cphillips@cityofnewnan.org | |
| 2015 | Newport | MN | Class & Comp Study | Hill, Deb | 612-556-4600 | dhill@newportmn.com | |
| 2015 | NC Assn of County Commissioners | NC | Comp & Class Study | Floyd, Elizabeth | 919-715-2893 | elizabeth.floyd@ncacc.org | |
| 2015 | Orange Water & Sewer Auth | NC | Comp Study | Glasgow, Stephanie | 919-537-4223 | sglasgow@owasa.org | |
| 2015 | Otsego | MN | Class & Comp Study | Johnson, Lori | 763-441-4414 | ljohnson@ci.otsego.mn.us | |
| 2016 | Altavista | VA | Class & Comp Study | Witt, Daniel | 434-369-5001 | dnwitt@altavistava.gov | |
| 2016 | Ankeny | IA | Class & Comp Study | Gean, Dawn | 515-965-6408 | dgean@ankenyiowa.gov | |
| 2016 | Belle Plaine | MN | Comp Plan | Meyer, Dawn | 952-873-5553 | dmeyer@ci.belleplaine.mn.us | |
| 2016 | Bertie County | NC | Comp Study | Fornes, Carolyn | 252-794-6120 | carolyn.fornes@ncmail.net | |

| Year | Relevant Projects: 2015 – Pres | State | Project | Contact | Phone | Email |
|------|--------------------------------|-------|----------------------|-------------------|--------------|--|
| 2016 | Blacksburg | VA | Comp Study | Gill. Elaine | 540-961-1130 | egill@blacksburg.gov |
| 2016 | Branson | MO | Class & Comp Study | Rouch, Jamie | 417-337-8553 | jrouch@bransonmo.gov |
| 2016 | Cabarrus County | NC | Comp Study | Covington, Lundee | 704-920-2875 | LLCovington@cabarruscounty.us |
| 2016 | Cannon Falls | MN | Class & Comp Study | Johnson, Ron | 507-263-3954 | rjohnson@cannonfallsmn.gov |
| 2016 | Chapel Hill | NC | Class & Comp Study | Russell, Frances | 919-968-2700 | frussell@townofchapelhill.org |
| 2016 | Cleveland Co Water | NC | Pay & Class Study | Cornwell, Brad | 704-538-9033 | brad.cornwell@clevelandcountywater.com |
| 2016 | Cologne | MN | Comp Study | Dickson, Jesse | 952-466-2064 | jessed@colognemn.com |
| 2016 | Crosslake | MN | Class & Comp Study | Nelson, Charlene | 218-692-2688 | ctycrslk@crosslake.net |
| 2016 | DART | TX | Comp Services | Franco, Tina | 214-749-3278 | tfranco@dart.org |
| 2016 | Daniel Boone Reg Library | МО | Class & Comp Study | Henry, Melanie | 573-443-3161 | mhenry@dbrl.org |
| 2016 | Dare County | NC | Class & Comp Study | Reilly, Elizabeth | 252-475-5000 | ereilly@darenc.com |
| 2016 | Eagan | MN | Class & Comp Study | Peterson, Lori | 651-675-5000 | lpeterson@cityofeagan.com |
| 2016 | Eastern Shore of VA 911 Comm | VA | Comp Update | Flournoy, Jeffrey | 757-710-6880 | jflournoy@esva911.org |
| 2016 | El Paso | TX | Class & Comp Study | Lujan, Claudia | 915-212-1241 | LujanCA@elpasotexas.gov |
| 2016 | Gastonia | NC | Class & Comp Study | Smith, Judy | 704-866-6786 | judys@cityofgastonia.com |
| 2016 | Grant County | MN | Class & Comp Study | Hokanson, Ashley | 218-685-8323 | ashley.hokanson@co.grant.mn.us |
| 2016 | Greenville Housing Auth | NC | Class & Comp Study | Williams, Wayman | 252-329-4004 | williamswa@ghanc.net |
| 2016 | Hibbing HRA | MN | Class & Comp Study | Prescott, Jackie | 218-263-3661 | Jackie@hibbinghra.org |
| 2016 | Hoboken Housing Auth | NJ | Comp Study | Recko, Marc | 201-239-2142 | Mrecko@myhhanj.com |
| 2016 | Kenosha Joint Services | WI | Wage & Comp Study | Genthner, Tom | 262-605-5010 | twg327@kenoshajs.org |
| 2016 | Lake Zurich | IL. | Class & Comp Study | Gibson, Doug | 847-438-4151 | doug.gibson@lakezurich.org |
| 2016 | Lawrence Public Library | KS | SAFE Database | Allen, Brad | 785-843-3833 | ballen@lawrencepubliclibrary.org |
| 2016 | League of WI Municipalities | WI | Market Survey | Deschane, Jerry | 608-267-2380 | jdeschane@lwm-info.org |
| 2016 | Louisa Co Public Schools | VA | Comp Study | Straley, J. | 540-894-5115 | stralejd@lcps.k12.va.us |
| 2016 | Manassas | VA | Class & Comp Consult | Hicks, Darla | 703-257-8248 | dhicks@ci.manassas.va.us |
| 2016 | Moorhead PHA | MN | Salary Study | Roe, Sally | 218-299-5458 | sally.roe@ci.moorhead.mn.us |
| 2016 | Newport News RHA | VA | Comp Study | Wingate, LaSandra | 757-928-2628 | lwingate@nnrha.org |
| 2016 | Nisswa | MN | Class & Comp Study | Max, Jenny | 218-963-4444 | jmax@ci.nisswa.mn.us |
| 2017 | Aitkin | MN | Class & Comp Study | Ryan, Kathleen | 218-927-2527 | cityclerk@ci.aitkin.mn.us |
| 2017 | Appalachian Reg Library | NC | Class & Comp | Blackburn, Jane | 336-846-2041 | jblackburn@arlibrary.org |
| 2017 | Bath County Public Schools | VA | Pay & Class | Rider, Justin | 540-839-2722 | justinr@bath.k12.va.us |
| 2017 | Baudette | MN | Market Survey | Rennemo, Tina | 218-634-1850 | tinar@ci.baudette.mn.us |
| 2017 | Baxter | MN | Comp Study | Heitke, Gordon | 218-454-5100 | gordon.heitke@ci.baxter.mn.us |
| 2017 | Cabarrus County | NC | Class & Comp Study | Covington, Lundee | 704-920-2875 | LLCovington@cabarruscounty.us |
| 2017 | Cabarrus Health Alliance | NC | Comp Benefit Study | Shoe, Erin | 704-920-1000 | erin.shoe@cabarrushealth.org |

Proprietary and Confidential

| List of Relevant Projects: 2015 – Present | | | | | | | | | | |
|---|------------------------------------|-------|--------------------------|--------------------|--------------|------------------------------------|--|--|--|--|
| Year | Client | State | Project | Contact | Phone | Email | | | | |
| 2017 | Caroline County | VA | Pay & Class Study | Partin, Alan | 804-633-3499 | apartin@co.caroline.va.us | | | | |
| 2017 | Chapel Hill | NC | Comp Study & FLSA Rev | Stewart, Steve | 919-968-2888 | sstewart@townofchapelhill.org | | | | |
| 2017 | Chincoteague | VA | Comp Study | Hipple, Karen | 757-336-6519 | karen@chincoteague-va.gov | | | | |
| 2017 | Cleveland County | NC | Comp & Benes Study | Mauney, Allison | 704-484-4935 | allison.mauney@clevelandcounty.com | | | | |
| 2017 | Craven County | NC | Comp Study | Parker, Amber | 252-636-6602 | aparker@cravencountync.gov | | | | |
| 2017 | Dunn County | WI | Market Survey | Olson, Joann | 715-232-2429 | jolson@co.dunn.wi.us | | | | |
| 2017 | FL Municipal Power Agency | FL | Comp Study | Adams, Sharon | 407-355-7767 | Sharon.adams@fmpa.com | | | | |
| 2017 | Fort Wayne City Utilities | IN | Class and Comp | Salge, Karen | 260-427-1234 | karen.salge@cityoffortwayne.org | | | | |
| 2017 | Harnett County | NC | Comp Study | Haney, Brian | 910-814-6892 | bhaney@harnett.org | | | | |
| 2017 | Harrisburg | PA | Class & Comp Study | DeBrunner, Charles | 717-255-3070 | cdebrunner@cityofhbg.com | | | | |
| 2017 | Hopewell | VA | Class & Comp Consult | Coles, Renia | 804-541-2203 | rcoles@hopewellva.gov | | | | |
| 2017 | Independent School District No. 13 | MN | Job Desc/Pointing Agree | Bennett, Lindsey | 763-528-4514 | bennettl@colheights.k12.mn.us | | | | |
| 2017 | Le Sueur County | MN | Market Survey | | 507-357-8517 | cwesterhouse@co.le-sueur.mn.us | | | | |
| 2017 | Lee's Summit | МО | Comp & Benefit Study | Edwards, Nick | 816-969-1015 | Nick.Edwards@cityofls.net | | | | |
| 2017 | Lufkin | TX | Comp Study | Ivy, Rodney | 936-634-8881 | rivy@cityoflufkin.com | | | | |
| 2017 | Meeker McLeod Sibley CHS | MN | Class & Comp Study | Freidrichs, Allie | 507-766-3531 | allie.freidrichs@co.mcleod.mn.us | | | | |
| 2017 | Mendota Heights | MN | Class & Comp Study | Jacobson, Cheryl | 651-255-1153 | cherylj@mendota-heights.com | | | | |
| 2017 | Middlesex County | VA | Comp & Class Study | Jones, Marcia | 804-758-4330 | mj@co.middlesex.va.us | | | | |
| 2017 | New Brighton | MN | Market Survey | | 612-638-2041 | dean.lotter@newbrightonmn.gov | | | | |
| 2017 | New Hope | MN | Market Survey | Johnson, Rich | 763-531-5115 | rjohnson@ci.new-hope.mn.us | | | | |
| 2017 | North Mankato | MN | Anal of Comp Syst Struct | Harrenstein, John | 507-625-4141 | johnharrenstein@northmankato.com | | | | |
| 2017 | Osseo | MN | Class & Comp Study | Grams, Riley | 763-425-3861 | rgrams@ci.osseo.mn.us | | | | |
| 2018 | Battle Creek | MI | Comp Study | Huff, Christine | 269-966-3390 | chuff@battlecreekmi.gov | | | | |
| 2018 | Bemidji | MN | Comp Study | Eischens, Ron | 218-759-3568 | roneischens@ci.bemidji.mn.us | | | | |
| 2018 | Blue Springs | МО | Pay Plan Design | Heiman, Sue | 816-228-0190 | hr@bluespringsgov.com | | | | |
| 2018 | Bonner Springs | KS | Comp and Class Study | Pederson, Sean | 913-422-7028 | spederson@bonnersprings.org | | | | |
| 2018 | Broad River Water Auth | NC | Class and Comp Study | Hunnicutt, Maria | 828-286-0640 | mhunnicutt@ncbrwa.com | | | | |
| 2018 | Burnsville | MN | Class and Comp Study | Hansen, Jill | 952-895-4471 | jill.hansen@ci.burnsville.mn.us | | | | |
| 2018 | Carver | MN | Comp Study | Mareck, Brent | 952-448-8737 | bmareck@cityofcarver.com | | | | |
| 2018 | Cleveland County | NC | SAFE Database | Mauney, Allison | 704-484-4935 | allison.mauney@clevelandcounty.com | | | | |
| 2018 | Cloquet | MN | Comp Plan Update | Barclay, James | 218-879-3347 | jbarclay@ci.cloquet.mn.us | | | | |
| 2018 | Craven Co Schools | NC | Online PAQ & Job Desc | Patrick, Ervin | 252-514-6367 | ervin.patrick@cravenk12.org | | | | |
| 2018 | Craven Co Schools | NC | Comp Study | | | | | | | |
| 2018 | DART | TX | Comp Study | Oliver, Jesse | 214-749-3278 | joliver@dart.org | | | | |
| 2018 | Dayton | VA | Class and Comp Study | Daly, Jeff | | | | | | |

| List of Relevant Projects: 2015 – Present | | | | | | | | | |
|---|---------------------------------|-------|--------------------------|---------------------|--------------|-----------------------------------|--|--|--|
| Year | Client | State | Project | Contact | Phone | Email | | | |
| 2018 | DeSoto | TX | Class and Comp Study | Shields, Kathleen | 972-230-9639 | kshields@desototexas.gov | | | |
| 2018 | Dinwiddie Co Schools | VA | Review of Comp Study | Fleming, Christie | 804-469-4190 | CFleming@dcpsnet.org | | | |
| 2018 | Elko New Market | MN | Pay Equity Report | Nagel, Mark | 952-461-2711 | mnagel@ci.enm.mn.us | | | |
| 2018 | Eudora | KS | Class and Comp Study | Schmeck, Pamela | 785-542-2153 | pschmeck@cityofeudoraks.gov | | | |
| 2018 | Grain Valley | МО | Class, Comp, Benes Study | Holland, Khalilah | 816-847-6290 | kholland@cityofgrainvalley.org | | | |
| 2018 | Harris County HA | TX | Salary/Wage Study | Clark, Vivian | 713-669-4549 | vivian.clark@hchatexas.org | | | |
| 2018 | HA of the City of Durham | NC | Salary Compar Study | Newman, Barbara | 919-683-1551 | bnewman@dha-nc.org | | | |
| 2018 | Ingleside | TX | Class & Comp Study | Sampson, Kimberly | 361-776-2517 | ksampson@inglesidetx.gov | | | |
| 2018 | Interm School District No. 917 | MN | Job Descr Updates | Roush, Nicolle | 651-423-8227 | nicolle.roush@isd917.org | | | |
| 2018 | Johnson County | IA | Comp and Class Study | Shramek, Lora | 319-356-6003 | lshramek@co.johnson.ia.us | | | |
| 2018 | Lakeville | MN | Class & Comp Study | Joosten, Cindi | 952-985-4491 | cjoosten@lakevillemn.gov | | | |
| 2018 | Laurinburg | NC | Class & Comp Study | Galloway, Betty | 910-291-1739 | bgalloway@laurinburg.org | | | |
| 2018 | Leavenworth | KS | Comp Study | Preisinger, Mark | 913-775-2822 | mpreisinger@firstcity.org | | | |
| 2018 | Mansfield | СТ | Class & Comp Study | Kennedy, Derrik | 860-429-3336 | TownMngr@mansfieldct.org | | | |
| 2018 | Minnehaha Creek Watershed Dist | MN | Class and Comp | Wisker, James | | | | | |
| 2018 | Minnehaha Creek Watershed Dist | MN | Class and Comp Study | Mandt, David | 952-471-0590 | DMandt@minnehahacreek.org | | | |
| 2018 | Minnehaha Creek Watershed Dist | MN | Pay Equity Report | Mandt, David | 952-471-0590 | DMandt@minnehahacreek.org | | | |
| 2018 | Minnetonka | MN | Class & Comp Study | Branstrom, Jason | 952-939-8214 | jbranstrom@eminnetonka.com | | | |
| 2018 | Northwest Reg Library | NC | Class & Comp Study | Sherif, Joan | 336-835-5535 | jsherif@nwrl.org | | | |
| 2019 | Gastonia | NC | Class & Comp Study | Smith, Judy | 704-866-6786 | judys@cityofgastonia.com | | | |
| Current | Adams County | WI | Class & Comp Study | Waltemath, Michelle | 608-339-4577 | | | | |
| Current | AppalCART | NC | Class & Comp Study | David, Quint | | | | | |
| Current | Bellingham | WA | Comp Market Study | Sullivan, Ameleah | _ | | | | |
| Current | Brooklyn Center | MN | Comp Study | Wick, Kelli | 763-469-3302 | kwick@ci.brooklyn-center.mn.us | | | |
| Current | Capital Region Water | PA | Class & Comp Study | McKillip, Karen | 888-510-0606 | | | | |
| Current | Circle Pines | MN | Comp & Class Study | Antonen, Patrick | 763-231-2605 | pantonen@ci.circle-pines.mn.us | | | |
| Current | Dallas Housing Auth | TX | Comp Study | Suttice, Marvin | 21 | marvin.suttice@dhantx.com | | | |
| Current | Fillmore Soil & Water Cons Dist | MN | Class & Comp Study | | | | | | |
| Current | Gatesville | TX | Class & Comp Study | Parry, III, William | 254-865-8951 | william.parry@ci.gatesville.tx.us | | | |
| Current | IA League of Cities, Des Moines | IA | Comp Study | Kemp, Alan | 515-244-7282 | | | | |
| Current | King Co Housing Authority | WA | | Harlan, Tonya | 1 | | | | |
| Current | Local Govt Info Systems | MN | Comp & Benefit Study | Garris, Mike | 763-543-2600 | mgarris@logis.org | | | |
| Current | Montgomery | MN | Class & Comp Study | Heck, Brian | 507.364.8888 | bheck@cityofmontgomerymn.com | | | |
| Current | Morehead City | NC | Class & Comp Study | Nixon, Susan | 252-726-6848 | susan.nixon@moreheadcitync.org | | | |

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